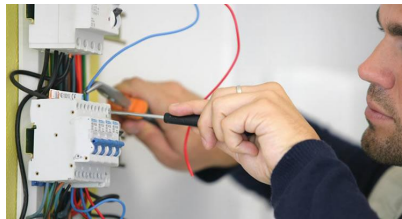


Home Maintenance Costs are Rising

Do you have a one-stop service
company you can trust?

Buying a home isn't as affordable as it once used to be when we factor in maintenance costs and the rising inflation on construction materials year after year. Also, it can cost a lot of time or money finding quality contractors for not just one, but all of your home maintenance needs.

That's when you know that you should just **Call Natal's**. Our vision is to maintain your systems to minimize costly surprises.



We offer anything you need for **HVAC, Plumbing and Electrical**. From service, to full system installs, we are your all-inclusive home maintenance company.

Our **Golden Members** get priority service during natural disasters or emergencies. Now, we can even monitor your systems remotely.



We've designed a scaling **Golden Service Membership** option to be customized for your needs.

Member Benefits

**Priority Service*

**10% Off Repairs*

**10% Off Replacement*

**10% Off additional Trade Memberships*

**Two 21 Point HVAC Inspection / One 30 Point Plumbing & Electrical Inspection*

**Emergency/After-hours Fee Reduced to \$189 (Savings of \$61)*

Help extend the
life of your HVAC
unit(s)

Help improve your
home's water
quality

Improved
efficiency of
electrical systems

Avoid costly
breakdowns

Friendly and
familiar faces



2630 Banks St.
New Orleans, LA

www.CallNatal's.com

24/7 Service



Spring

1. Level/check thermostat
2. Check filters
3. Clean return air grill
4. Check blower motor volts/amps
5. Check evaporator coil
6. Visual refrigerant leak check
7. Check refrigerant charge
8. Check temp drop across coil
9. Inspect fan blade
10. Lube all motors
11. Inspect drain pan for leaks
12. Flush primary drain line
13. Clean debris @ condenser
14. Clean condenser coil

15. Check contactor
16. Tighten electrical connection
17. Inspect/test run capacitors
18. Check safety controls
19. Check fan motor volts/amps
20. Compressor volts/amps
21. Check fuse/breaker sizes

1. Level/check thermostat
2. Check filters
3. Clean return air grill
4. Blower motor volts/amps
5. Check heat exchange
6. Check for gas leaks at fitting
7. Flame sensor, limits & burners

Fall

8. Check pressure switch
9. Check gas pressure
10. Tighten electrical connection
11. Inducer motor volts/amps
12. Inspect blower wheel
13. Check flue for venting
14. Combustion air intakes
15. Check temperature rise
16. Lube all motors
17. Test run capacitors
18. Check safety controls
19. Reverse valve operation
20. Check defrost controls
21. Check fuse/breaker sizes

HVAC Inspection List



Plumbing Inspection List



Toilets

1. Check emergency water valve
2. Check condition of tank parts
3. Check toilet tightness at the base
4. How is the performance when flushed

Sinks

5. Check supply line
6. Check emergency water valve
7. Check faucets for leaks and corrosion
8. Check the drain for corrosion or stains
9. Check dishwasher piping and condition
10. Check disposable piping and condition
11. Check draining efficiency

Tubs & Showers

12. Check faucets for leaks and corrosion
13. Check the drain for corrosion or stains
14. Does the spout and shower head function
15. Is the drain's stopper functioning?

16. Check draining efficiency

Water Heaters

17. Check for corrosion or rust
18. Check water valves and supplies
19. Check gas valves and supplies
20. Check for electrical disconnect
21. Check drain pan and relief line
22. Check drain is running to exterior
23. Check venting for corrosion
24. Check if unit has been flushed

Additional Inspections

25. Check ice maker supply and water valve
26. Check washing machine supplies and valve
27. Check gas appliances valves and venting
28. Check hose bibs have backflow preventers
29. Check main water valve condition
30. Check main sewer cleanouts

Electrical Inspection List

Sub Panel & Disconnects

1. Check grounding
2. Tighten connections
3. Check for corrosion
4. Check age of equipment
5. Check for proper labeling
6. Check for buse corrosion
7. Check for overheating
8. Check breaker and wiring size
9. Grounds/Neutrals separated
10. Check # of forms of disconnect
11. Check panel for weather damage
12. Check disconnects and fuses

Outlets, Switches and Lights

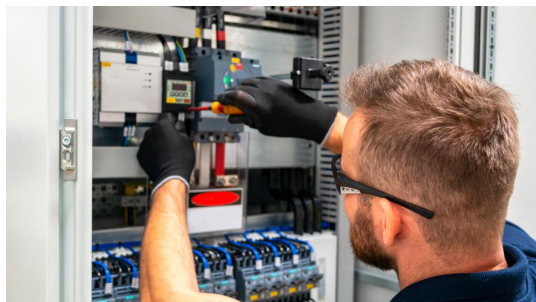
13. Test GFI's or add where needed
14. Test outlets for correct voltage
15. Check switches and lights

Internal Wiring

16. Check for damaged wiring
17. Check open wire or boxless connections

Appliances

18. Check amperage of all appliances
19. Check for dead appliances
20. Shocking appliances
21. Dimmer lights than usual
22. Flickering lights
23. Excessive Cords
24. Strange Smells
25. Address 2-Prong Outlets
26. Check for Wet or Moist Outlets
27. Check if outlets fit snug
28. Check AFCI's
29. Smoke & Carbon Monoxide Detectors
30. Check for proper amperage





Call Natal's Golden Service Membership.

Standard HVAC industry professionals use Service Memberships in order to check up on your air quality control system.

We've customized ours to offer you the value of all 3 services that we provide for **annual** home maintenance.



HVAC Service Agreement	Plumbing Service Agreement	Electrical Service Agreement
\$249 / unit or \$20.75/mth	\$149 / water heater or \$12.42/mth	\$149 / home or \$12.42/mth



Our Golden Service Membership option is pretty simple. You'll choose the systems that you'd like to have maintained. You can choose **ONE** service, **TWO** of our services or **ALL 3** of them. When you sign up for more than one service, please ask your technician to schedule any inspections that we haven't provided for you yet.

Our agreement promises the customer or homeowner that we will schedule a follow up inspection within the next year, in order to make sure your systems are maintained. If you have any specific questions, your technician can clarify the details.

In order to sign up for our **Golden Service Membership**, please provide your personal information on the following pages and please read all expectations and disclaimers regarding our agreement. If you have any further questions regarding this agreement, please call our main office directly; they tend to have more detailed information on our services and offerings.



(504)821-0005
Info@CallNatal's.com
License #: 32848

Golden Service Membership Agreement

Name:

Phone #:

Email Address:

Service Address:

Billing Address:

City, State, and Zip:

City, State, and Zip:

Comments:

Guarantees & Additional Terms:

1. Additional services that are required, beyond the checklist provided above or by separate service call, will be billed at our normal service rate.
2. It is understood that Call Natal's will use care in performing the above service, but shall not be liable for failure of discovering condition necessitating repairs or replacements, nor shall any inspection be construed as an approval or guarantee of the condition of the equipment. In no event shall any claim for consequential damages be made by either party.
3. Our warranties don't cover acts of God, utility company service, acts of vandalism, or improper use of equipment.
4. Cooling and heating checks are performed during regular working hours, Monday through Friday from 8:00 am – 4:30 pm. Cooling checks to be performed during the months of March through May. Heating checks to be performed during the month of October through January.

Acceptance of the Golden Service Membership: I agree with the above agreement and acknowledge that the cost of the Golden Service Membership is _____ per month or _____ per year. The Golden Service Membership Agreement is perpetual. Method of payment will be automatically charged monthly or yearly. If payment fails to go through and a updated card is not provided, this agreement will automatically terminate. This agreement has a 5 month minimum. Agreement can be canceled at any time after 5 month with a 30 day advanced request.

of HVAC Systems:

of Water Heaters:

Effective Date:

Homeowner Print:

Homeowner Signature: