

334-298-1278 | www.RileyComfort.com 1019 Knowles Road, Phenix City, AL 36868 AL Lic#: 51217 | AL Lic#: 10120 | GA Lic#: CN210577

We Make Comfort Happen!

## **VIP Comfort Club Membership Information**

With your choice of one of the following agreements, you will be considered a **Preferred Customer**, which means you have absolute priority when it comes to service calls, warranties, discounts, and most importantly, **Peace of Mind**! The purpose of being a member in our Comfort Club is to provide your home with enhanced equipment safety and to ensure you get the most efficiency out of your system.

The benefits of these plans include:

- 15% discount off repairs
- Reduce service call fee (including after hours)
- Lowered after hours rates (after hours is week days after 5pm, weekends, and holidays)
- Lower utility costs saving you money
- More comfortable environment increased productivity
- Longer equipment life well maintained equipment lasts longer and operates more efficiently
- Our technicians are factory trained and have over 30 years combined experience.
- Our technicians are NATE qualified (North American Technician Excellence)
- Maintenance is performed in accordance to ASHRAE standards. (American Society of Heating, Refrigerating, and Air-Conditioning Engineers)

System cleaning and inspection include all manufacturer suggested maintenance procedures:

- Inspect operation of thermostat
- Inspect blowers, belts, and filters
- Lubricate motors and all moving parts
- Inspect, test, and tighten electrical and wiring connections
- Inspect electrical components: capacitors, relays, contactors, solenoids
- Clear drain pans and drain lines
- Add algae tablets to drains
- Chemically Clean Condenser coils (In the Spring, once a year)
- Inspect evaporator coils
- Inspect refrigerant operating parameters and safeties
- Inspect refrigerant reversing valve
- Test low ambient cooling controls
- Check volts and amperage draw on motor
- Check refrigerant levels

As always, we have a **100% Satisfaction Guarantee** on any services we provide.

First System: \$195.00 per year

Each Additional System: \$100.00 per year